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2004/015

Application No.: 10/646,373

Docket No.: 700111202-1 US (1509-440)

Amendments to the Specification:

Please amend paragraph [0002] as follows:

[0002] In standard Public Switched Telephone Network (PSTN) systems, it is well know to

manage incoming calls using a Private Automated Branch Exchange (PABX) PABX to transfer

calls to the intended recipient. FIG. 1 is a simplified schematic diagram of a prior art Enterprise

context where an enterprise 11 has a PABX 12 which routes incoming calls 1 to telephones 13a,

13b etc. Details of the operation of the PABX are not discussed in detail as they are considered

within the knowledge of one skilled in the art.

Please amend paragraph [0005] as follows:

[0005] While such VoIP systems present significant improvements in flexibility, dedicated VoIP

phones are more expensive than standard PABX devices, such as analog or digital telephones. It

would therefore be desirable to provide a system which not only provides for efficient call and

voicemail handling analogous to the VoIP approach, but one which is backwards compatible

with legacy telephone systems. It would also be desirable to provide a telecommunications

system which is adaptable to systems having existing disparities between the technical level of

an enterprise IT Information Technology (IT) infrastructure and its telephone system. For

example, such a disparity may occur where an enterprise has an intranet, and retains a legacy

PABX-based telephone system. It is a further object of the invention to provide additional

functionality which leverages the functions of VoIP systems when coupled with an intranet and

standard PABX-based systems, particularly in the context of voicemail handling.

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Please amend paragraph [00017] as follows:

[0017] The software-based VoIP phone may be running on a computer, laptop, PDA Personal

Digital Assistant (PDA) or similar device.

Please amend paragraph [00042] as follows:

[0042] If the intended recipient is inaccessible (i.e., not logged on), the call is released and

transferred to a call recordation system. In this example, the call recordation system corresponds

to a voicemail system 36. A voicemail message is left and a notification is transmitted to the

user's telephone. In cases where the user may have been logged onto the network, but is using

equipment which is not capable of receiving a VoIP call, in an alternative embodiment, a

notification of a voicemail is sent as an email to the user at the network location of the user.

Alternatively, a notification is sent via an SMS a Short Message Service (SMS) or similar means.